

LOOKING FOR HEALTHCARE INSURANCE CONSULTANTS

Do you like to help others and are you confident using computer as part of your daily work? Do you have previous experience in healthcare?

Webhelp OÜ is looking for people that are calm and solution oriented with good language skills (both spoken and written) in Norwegian language and in English as Healthcare Insurance Consultants. Daily work will be communication by e-mail with the insurance holder and hospital/treatment facilities to make sure the insurance holder gets the treatment he/she is entitled to according to their subscribed insurance.

Job Description

- Answer emails and enquiries from customers in Norwegian language;
- Identify each customer's medical needs and assign their case to the correct hospital/treatment facility according to the insurance terms and conditions.

REQUIREMENTS

- Good Norwegian language skills (at least B2 level);
- Good English language skills (at least B2 level);
- Previous background in medicine or healthcare (e.g. nursing, physiotherapy, etc.) will be a huge advantage.

Be a part of our **Tallinn or Tartu office.**

COMPANY OFFERS

- Salary above Estonian average;
- International team;
- Possibility to learn new skills;
- Flexible working hours;
- Possibility to work part or full time;
- Work incentive subsidy and additional healthcare insurance;
- Work-related training in products and systems;
- Team events;
- Possibility to work in Tallinn or Tartu (the training will be in Tallinn).

ADDITIONAL INFORMATION

Please send your CV in English as soon as possible because we have ongoing interviews. Only candidates fulfilling above requirements will be contacted. Your application may be passed to other positions where there are open vacancies.

Webhelp OÜ, former Runway OÜ, was established in 2003. In May 2018 Runway Group was acquired by Webhelp Group and as an employer at Webhelp OÜ you will get more than 170 colleagues in Estonia in addition to more than 50.000 other colleagues operating from more than 35 countries and 90 locations worldwide.

**TO APPLY FOR THIS POSITION SEND YOUR CV IN ENGLISH TO
HR.TALLINN@RUNWAYBPO.COM**